A Management System Manual was developed for the NEB which ‘provides direction and insight into the NEB’s Management System – what gets managed, and how we strive for management excellence in all that we do to achieve our Strategic Outcome, which is set out in the NEB Results Framework’.

The NEB is of the view that carefully designed and well-implemented management systems are the fundamental method to be used by itself and industry to keep people safe and protect the environment. We provide results for Canadians because we carefully plan our work, take deliberate action, measure outcomes and adjust to deliver better outcomes next time.

Our management system was designed to: ensure that NEB employees have the knowledge, capabilities, and tools required to fully serve the public interest; ensuring that our engagement with the public is transparent and respectful; and improve our ability to serve the public interest by clarifying governance, while ensuring we work within the applicable legal framework.