

NEB Transformation Initiatives

The NEB is committed to successfully enhancing the trust of Canadians by providing modern and relevant lifecycle regulation. There is significant work taking place within the NEB to achieve transformation outcomes, which align with the Government’s modernization objectives.

The NEB’s transformation initiatives, which are being undertaken within the scope of the NEB’s existing mandate, have been driven by feedback gathered from Canadians, particularly during the NEB’s National Engagement Initiative. They are focused in the following areas:

1. Improved Internal Governance;
2. Responsiveness to Canadians, communities and regions where energy infrastructure exists, including enhanced transparency, increased engagement, and meaningful participation in NEB public hearing processes; and
3. Leveraging our existing energy information and advisory capacity.

Examples of the NEB’s transformation initiatives are set out below:

	<u>Initiative</u>
<i>Internal Governance</i>	
1	NEB Results Framework aligning resources to priorities
2	A strong internal management system that is aligned with the NEB Results Framework (e.g., Management System Manual).
3	Reorganized to better align resources and structure with NEB and government priorities, and to implement the NEB Results Framework. Includes new Transparency and Strategic Engagement Sector.
<i>Enhanced Transparency</i>	
4	Posting field inspection reports online (complete)
5	Posting condition-compliance information online (complete)
6	Making enforcement actions public (complete)
7	Introducing project-specific condition compliance portals
8	Modernizing our website and social media strategies to facilitate easier access to information
<i>Increased Engagement</i>	
9	Opening regional offices in Vancouver and Montréal (complete), and regional desks

10	Enhancing and revitalizing the role of the Land Matters Group (complete)
11	Establishing an agreement with the Communauté métropolitaine de Montréal to share information and promote cooperation (complete)
12	Developing an Engagement Strategy and an Indigenous Engagement Strategy
13	Assuming a stronger leadership role in the stewardship of regional emergency management systems in certain parts of the country
14	Increasing understanding of the NEB's lifecycle role and our expectations of companies to adhere to regulations
15	Allowing Canadians appropriate avenues of engagement with the NEB outside of hearings
<i>Meaningful Participation and Hearing Innovation</i>	
16	Adopting new and innovative approaches to provide more meaningful opportunities for public participation in NEB hearings (e.g., broadcasting oral hearings, web-ex info sessions)
17	Improved hearing communications (e.g., making information about hearing processes easier to locate on the NEB website).
<i>Energy Information</i>	
18	Working to deliver energy information in easily accessible formats and visualizations
19	Engaging other governmental or public organizations to identify the gaps in information available to Canadians on energy which could be bridged by leveraging the NEB's in-house expertise
<i>Safety and Emergency Management</i>	
20	Held a public consultation process on the availability of emergency response plans that resulted in companies providing Canadians access to emergency procedure manuals.
21	Refining data collection and analysis systems to learn from past incidents and regulate against future incidents (complete)
22	Publicly released the Safety Culture Indicators, to build on the Safety Culture Framework.
23	Continue to work with industry associations safety management systems, safety culture initiatives, and conduct a review of our integrity management program to harness the best practices of other regulators